

ONLINE DISPUTE RESOLUTION, ACCESS TO JUSTICE AND PROTECTION OF CONSUMER RIGHTS IN ELECTRONIC COMMERCE: ANALYZES OF THE UNCITRAL TECHNICAL NOTES ON ODR

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Introduction

I.- The obvious truths about the nature of ODR

II.- The obvious truths about the regime of ODR

Conclusions





**I.- THE OBVIOUS TRUTHS
ABOUT THE NATURE OF ODR**

1.1. Obvious truth:

ODRs use technology to resolve disputes



1.2. Three parties are required by ODR platforms to resolve a dispute

1.3. The agreement must be conducted by an impartial and independent third party

What about sustainable development goals?





II. THE OBVIOUS TRUTHS ABOUT THE REGIME OF ODR



2.1. ODR: a method of reaching an agreement?

2.2. ODR mediation is carried out with the assistance of an expert

What about sustainable development goals?



CONCLUSIONS



Thank you!
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1.2. Three parties are required by ODR platforms to resolve a dispute.

